Soft Token

Installation & Activation

User guide

Contents

Online Registration for tokens 2

Activation Process 4

3 different choices of installation & activation 5

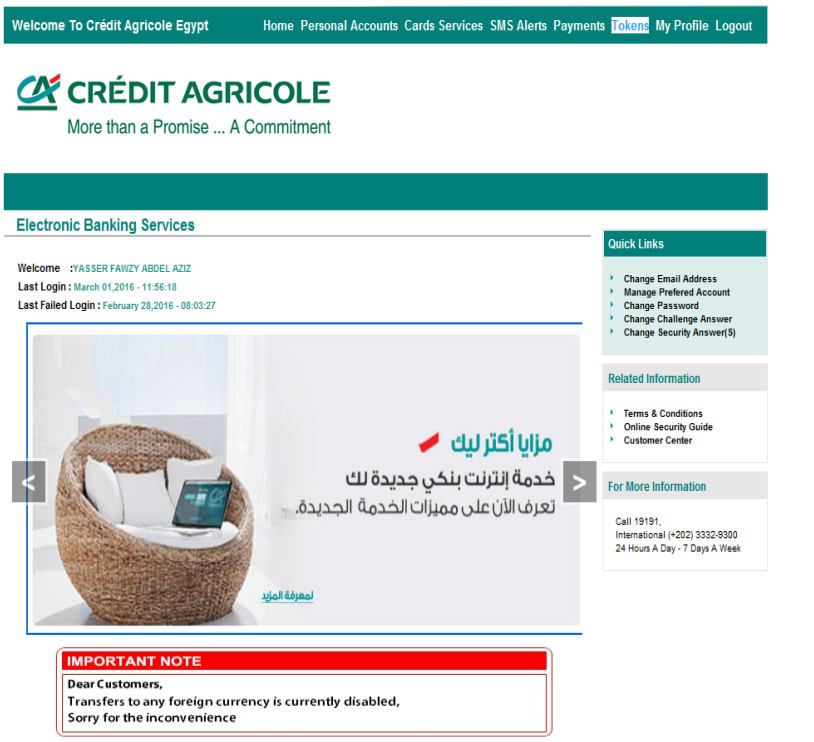
Desktop PC soft Token – Automatic Fields Filling 6

Mobile soft Token – via QR code 11

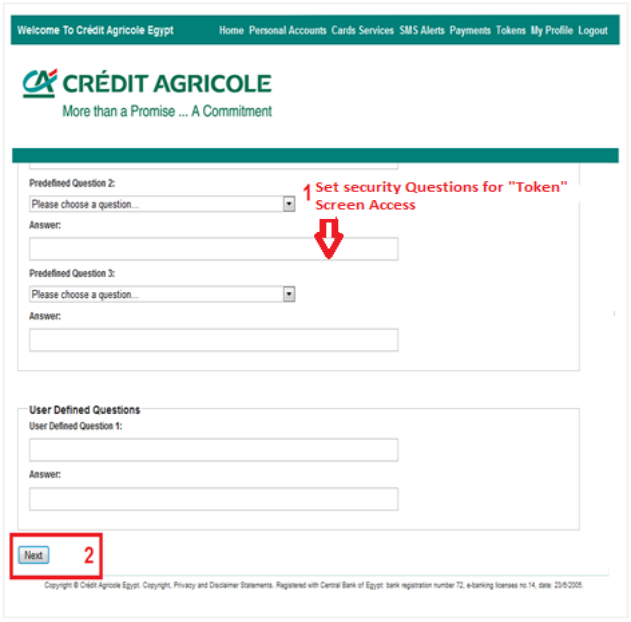
Mobile or desktop soft token – manual fields filling 16

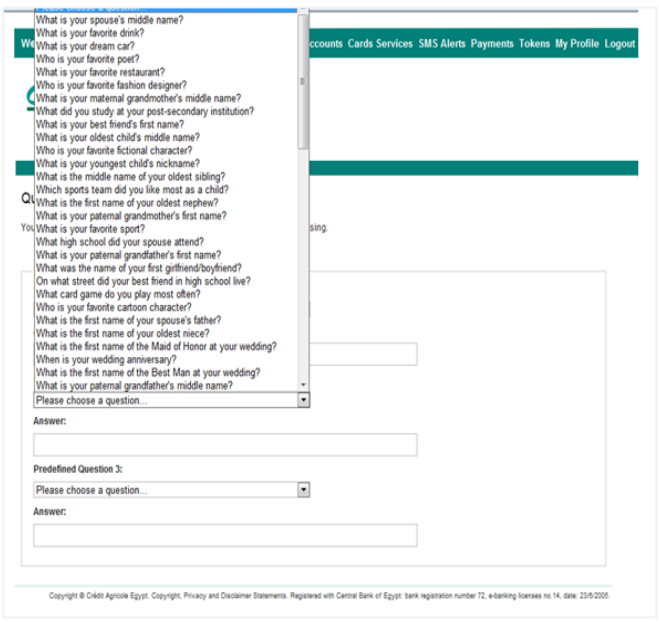
How to register the token?

1. Select Tokens tab from the tool bar menu of your online banking



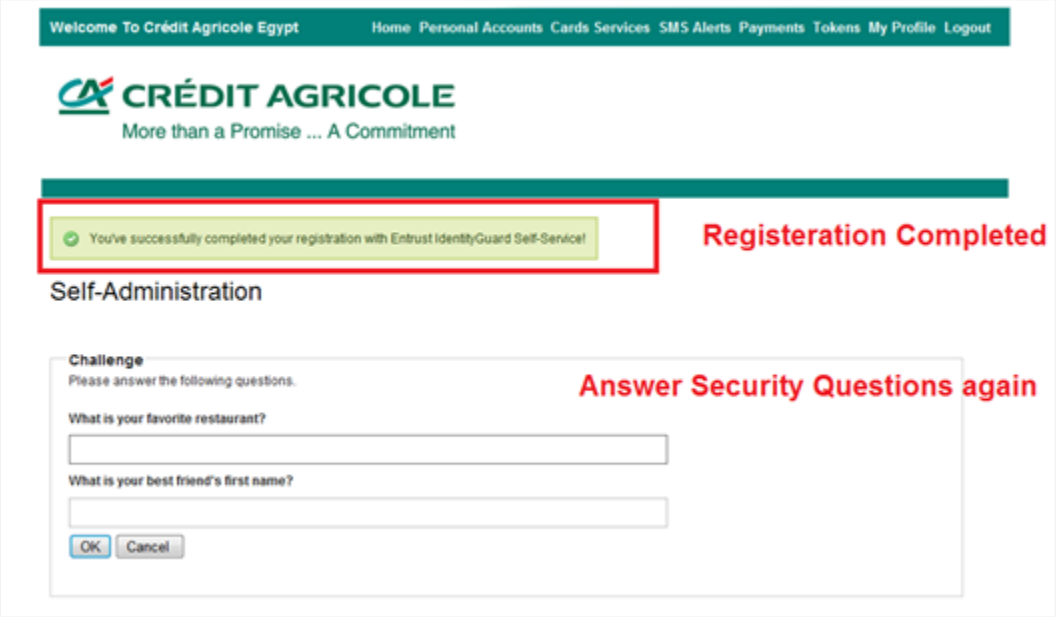
2. Choose 3 questions from the pre-defined list and create a personalized question and answer them, then press **NEXT**





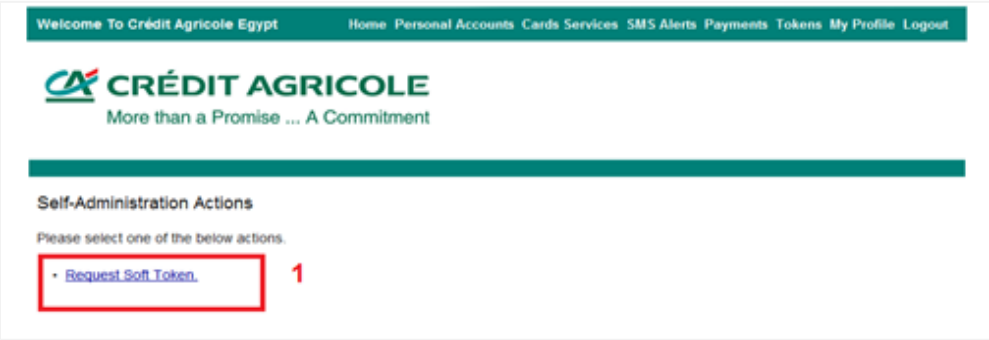
VERY IMPORTANT: the security questions that will be displayed every time you access the tokens tab.

3. Once the questions are set, you will be asked 2 of them randomly for validation in order to continue the activation process.

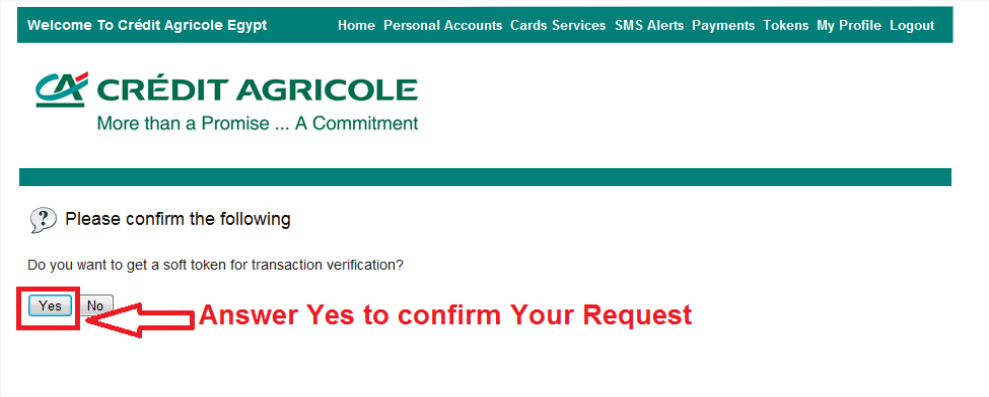


How to activate the soft token?

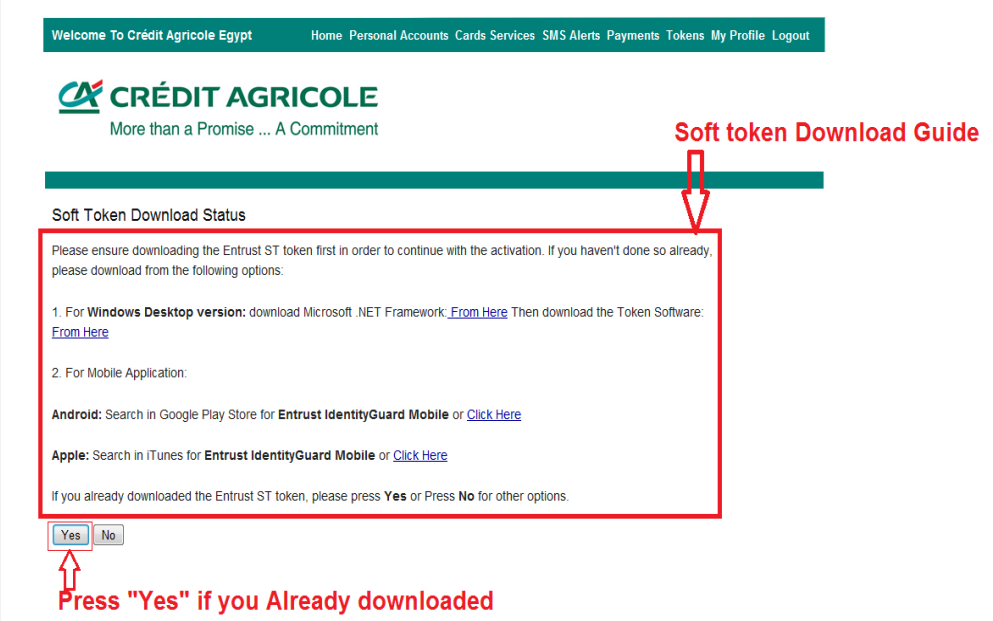
1. Select Request Soft Token



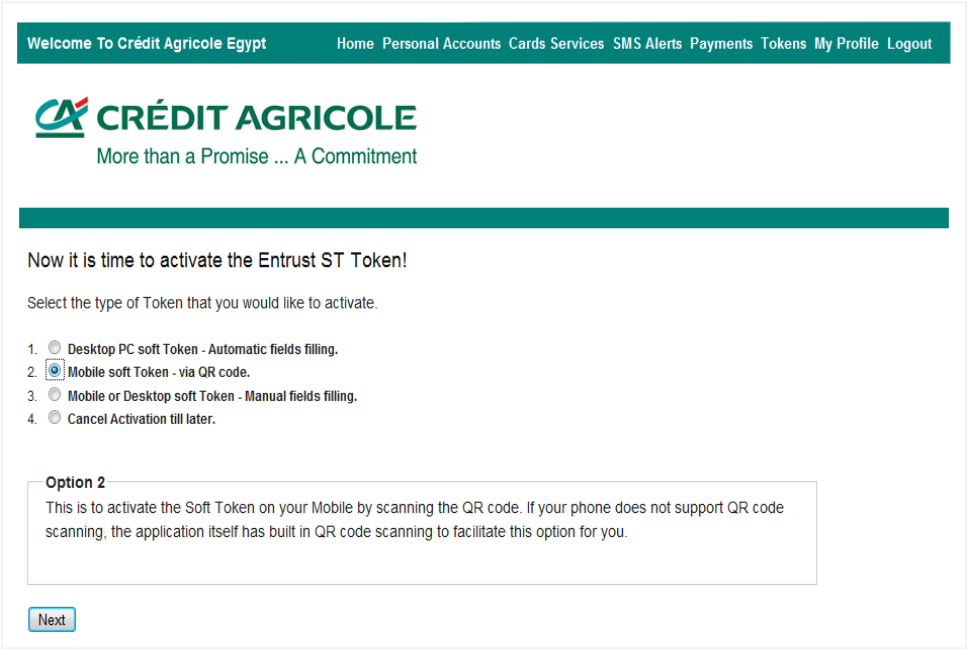
2. Confirm the request for activation



3. Token download steps and activation tips will be displayed and must be read carefully



4. Choose the type of Soft Token you want to download, then click Next

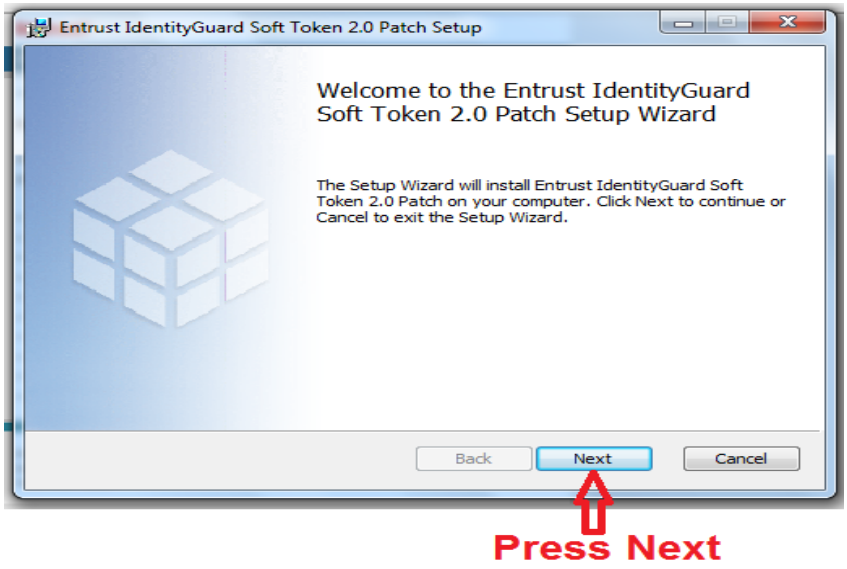


Desktop PC soft Token

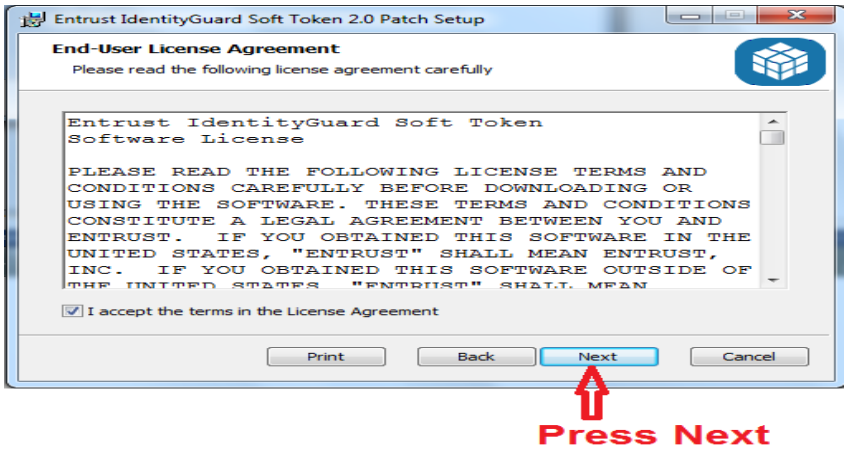
Prior proceeding with the activation steps on the Online Banking screen, you need to start with the following:

1. Download the token application from the URL: https://www.entrust.com/mobile/info/download.php
2. Select Windows Desktop

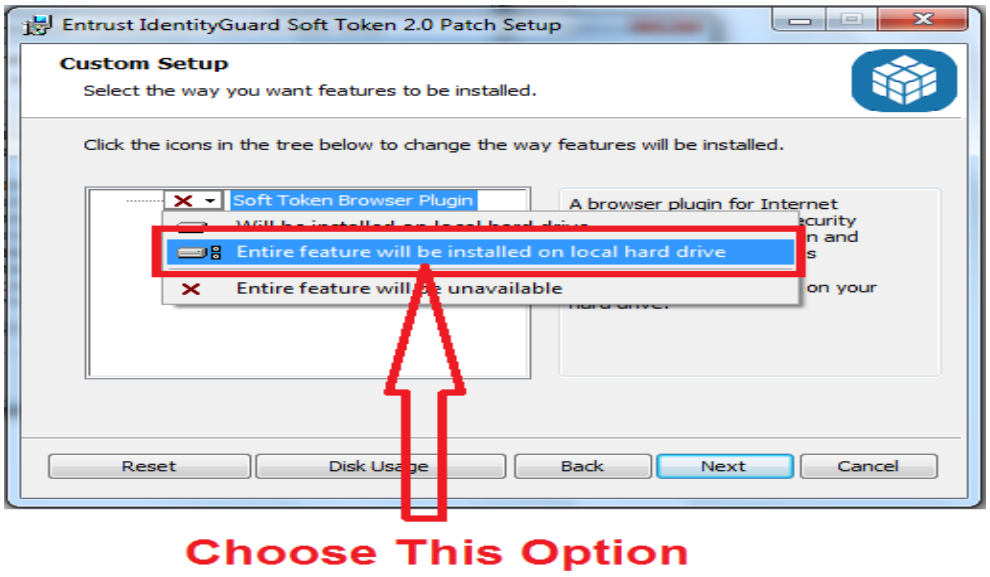
3. Setup wizard will be displayed, press Next to continue



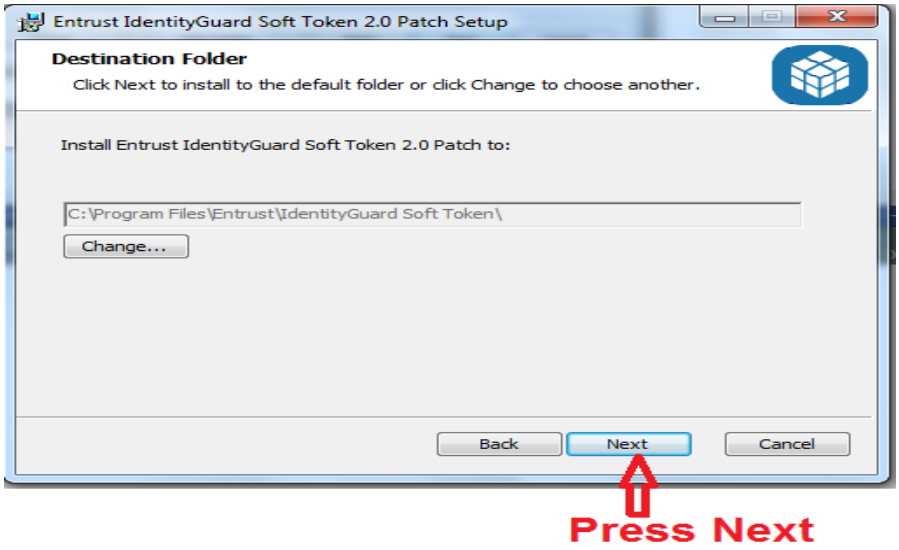
4. Accept the terms of the license agreement then press Next



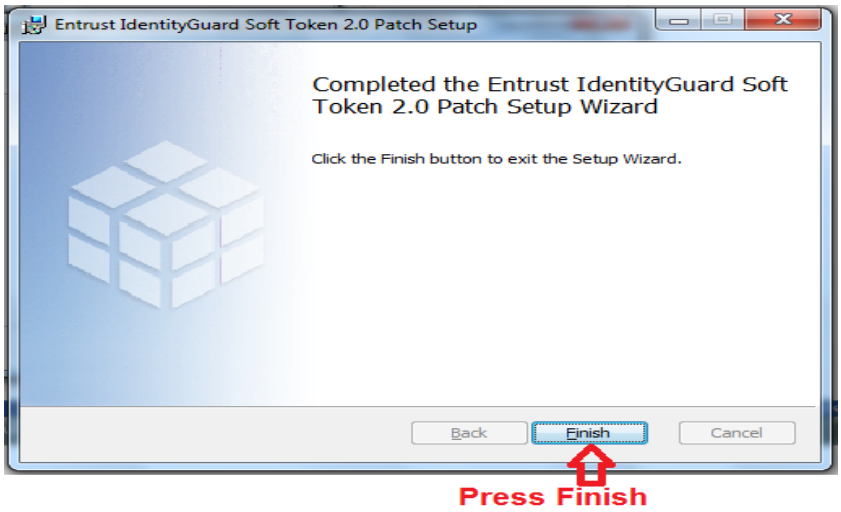
5. Select the following option as per the below display and press Next



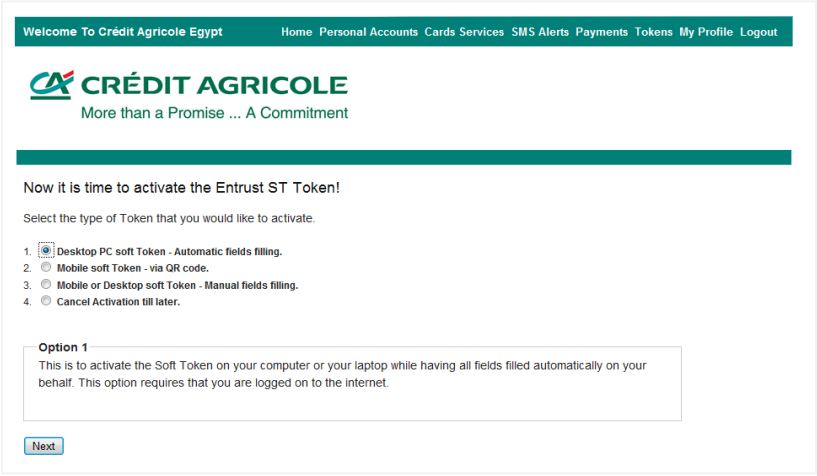
6. Select the location of the installation files and press Next:



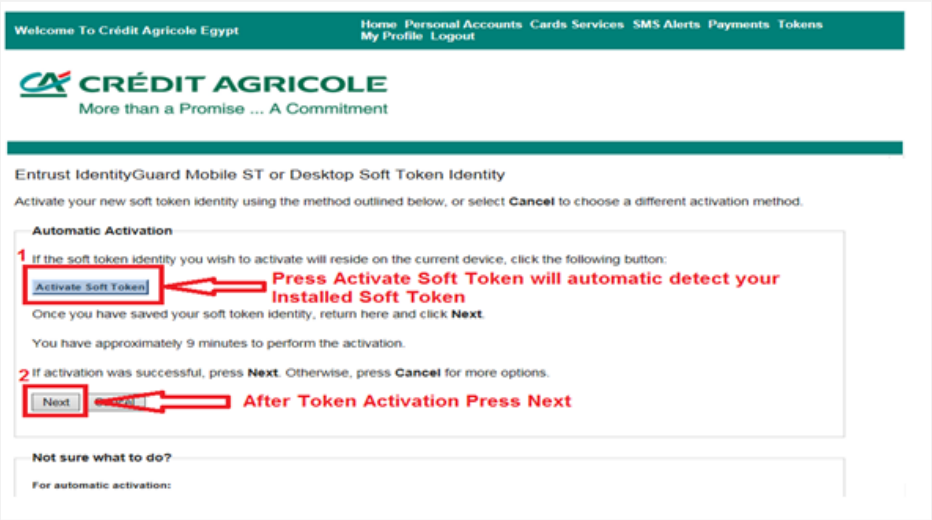
7. Installation will run and when it's done, press Finish



8. Go back to the online banking and select Desktop PC soft Token – Automatic Fields Filling

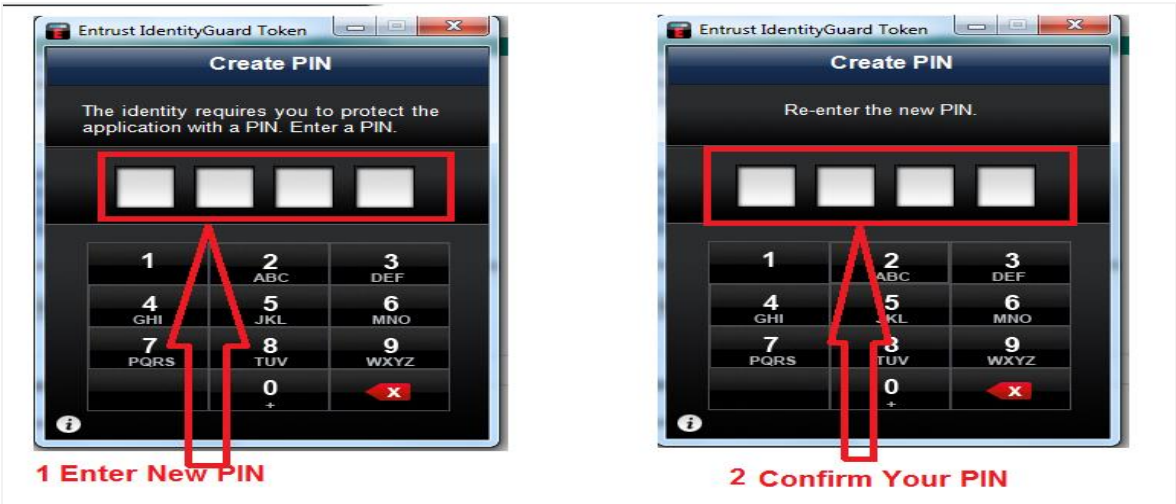


9. Select Activate Soft Token

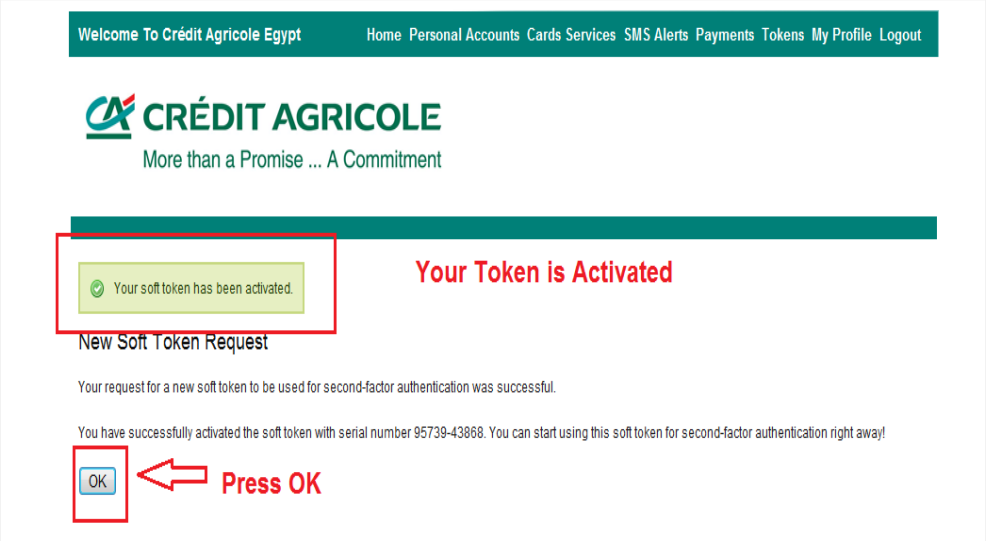


10. The application will be opened, displaying a pop-up screen as shown below, press Allow, fill the fields marked only then press Activate.

11. Create a 4 digits PIN for the token and re-confirm it



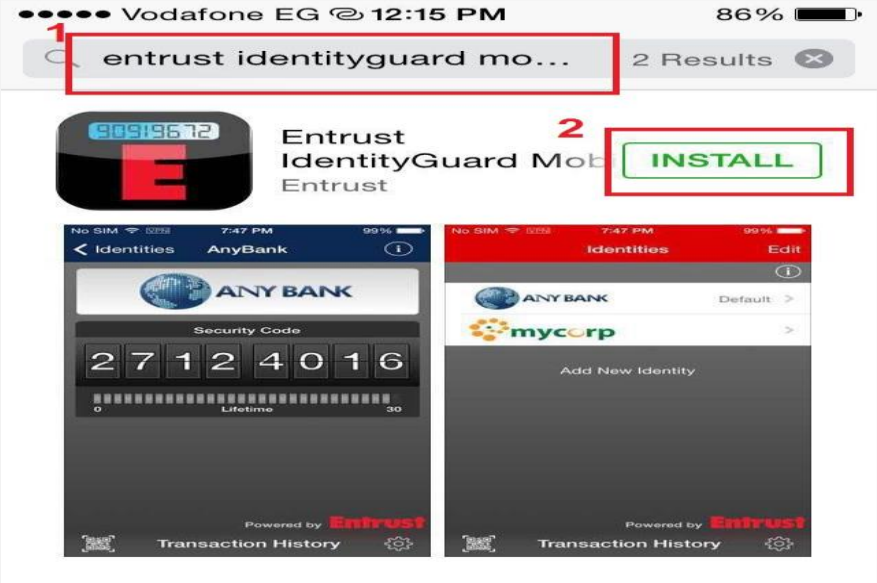
12. Go back to the online banking screen and press Next, the below screen will be displayed confirming the activation of the token



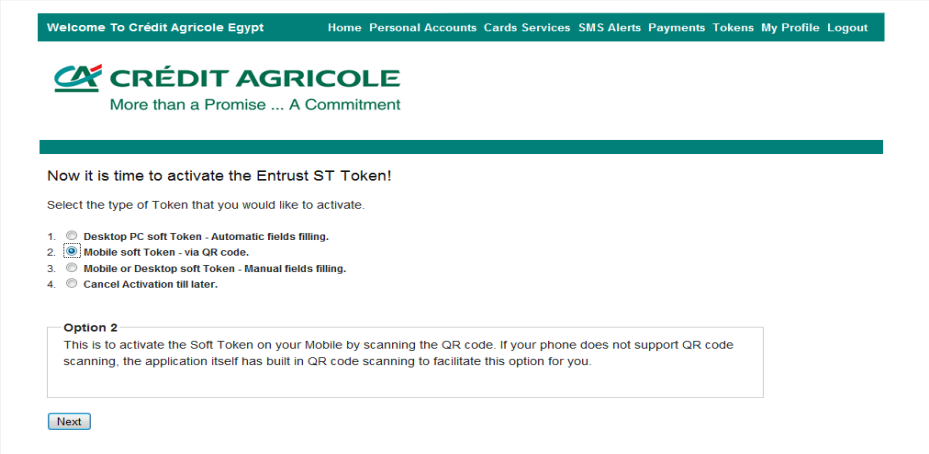
Mobile soft Token – via QR code

Prior proceeding with the activation steps on the Online Banking screen, you need to start with the following:

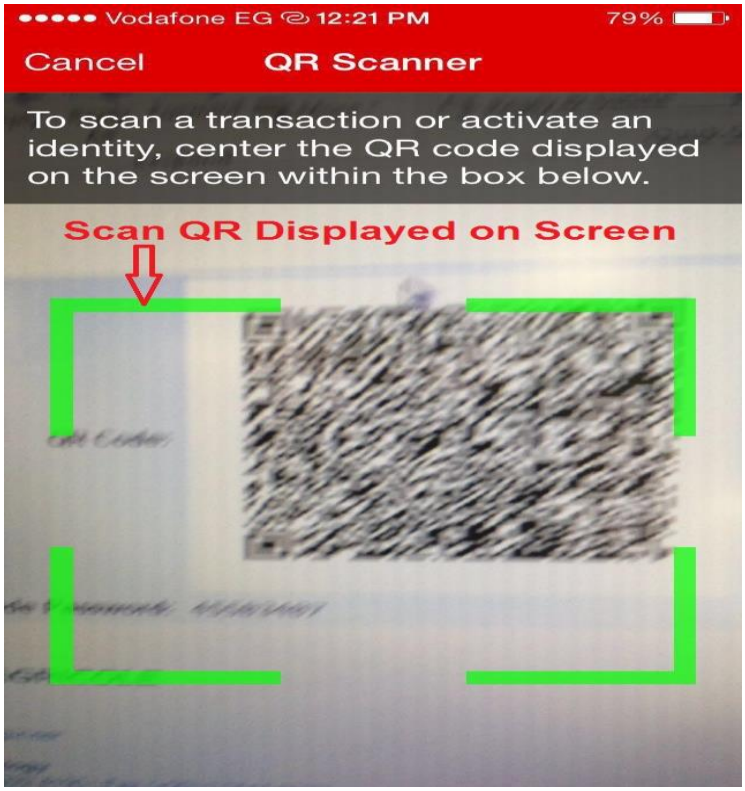
1. Search for Entrust application on your mobile device store
2. Download the soft token application on mobile device and press install



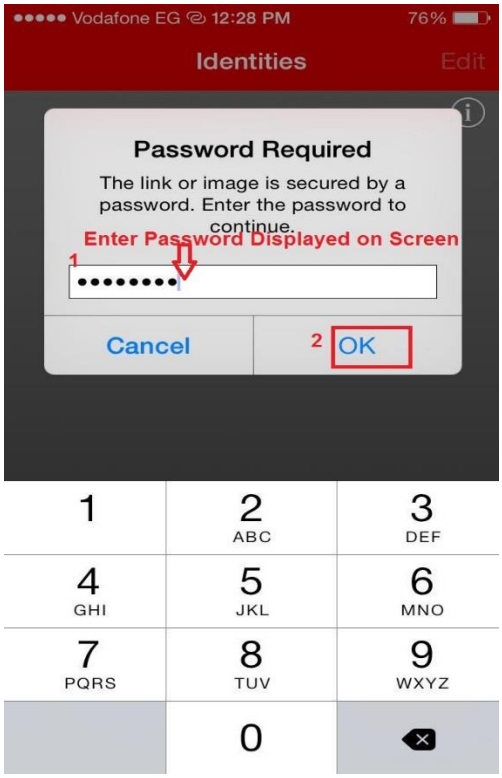
3. Go back to the Online Banking page and Select Mobile Soft Token – Via QR code



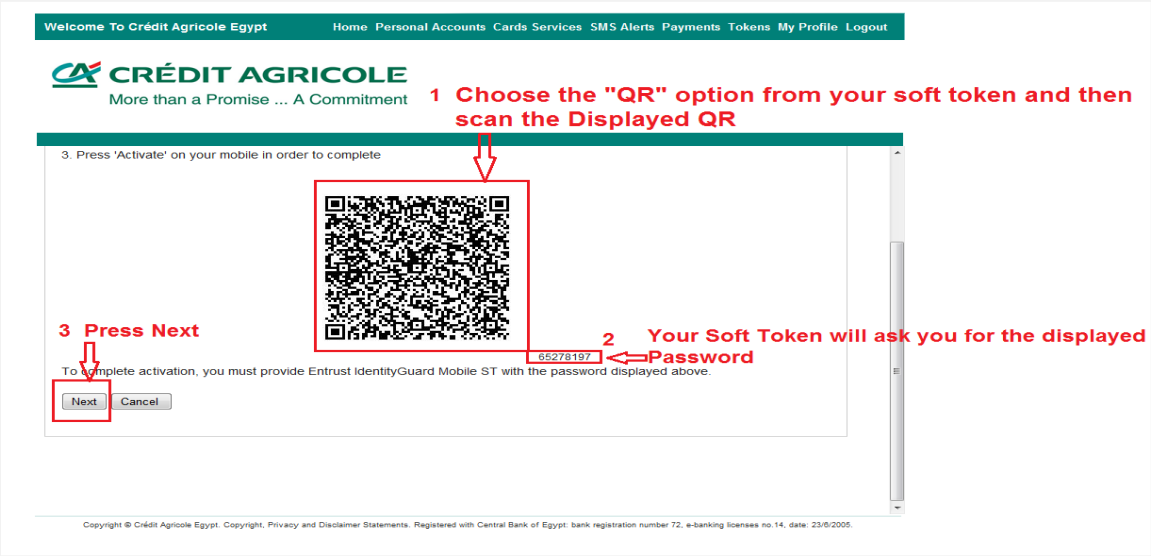
4. Scan the Q code using the token application through your phone camera



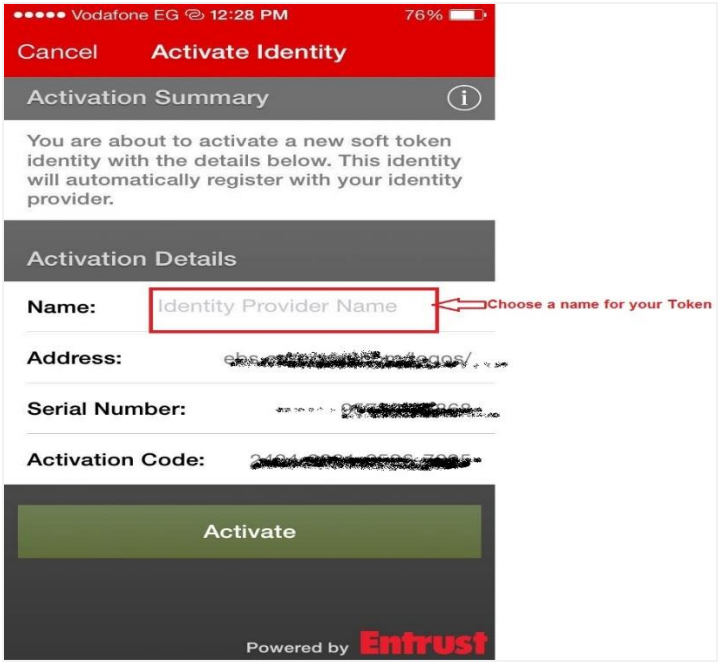
5. Insert the password displayed (right below the QR code) on the online banking on your token application



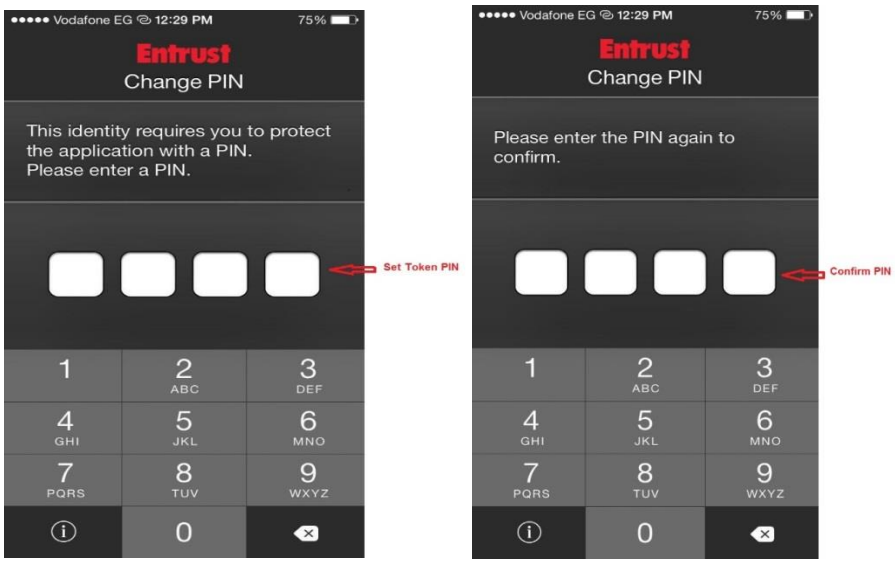
Consolidated screen for steps 4 & 5:



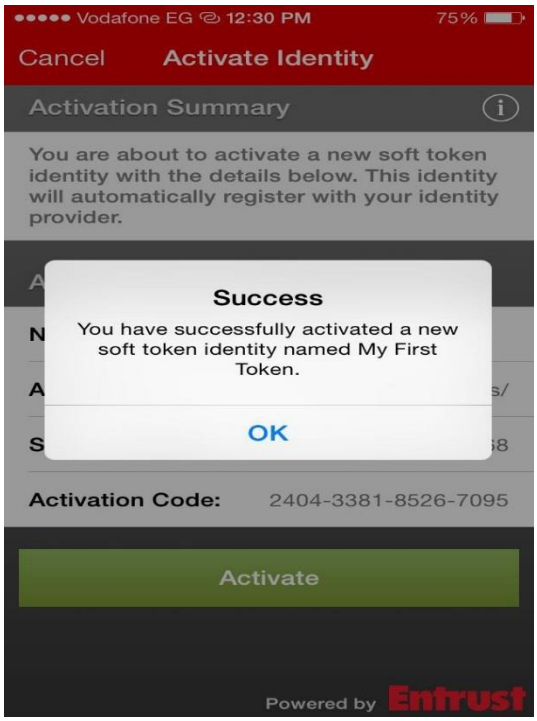
6. Choose a name for your token and press Activate

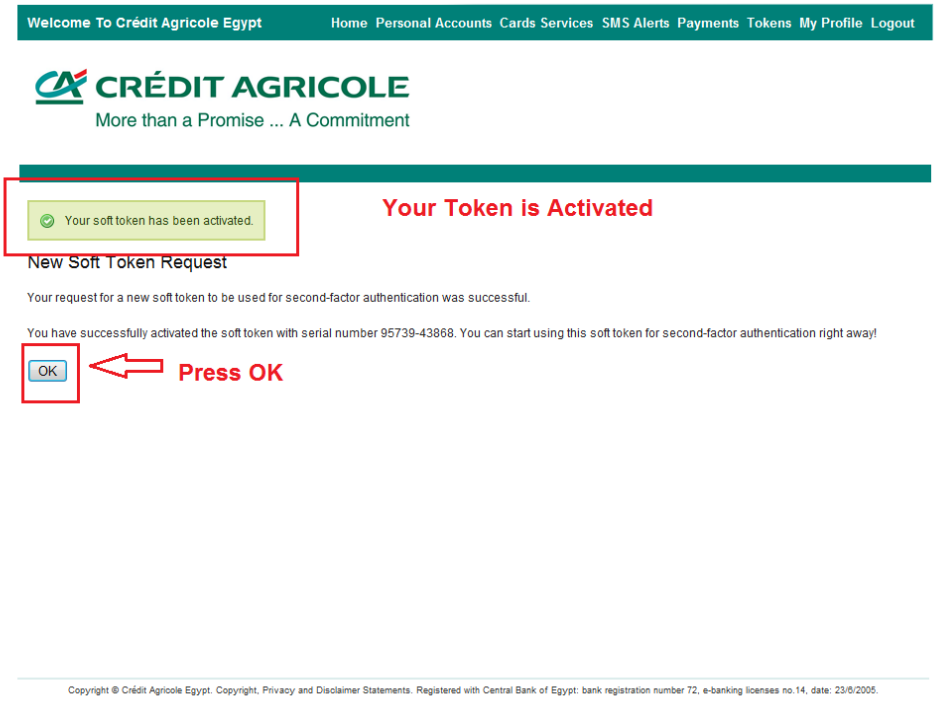


7. Create a 4 digits PIN for the token and re-confirm it



8. A message will be displayed confirming the success of the activation

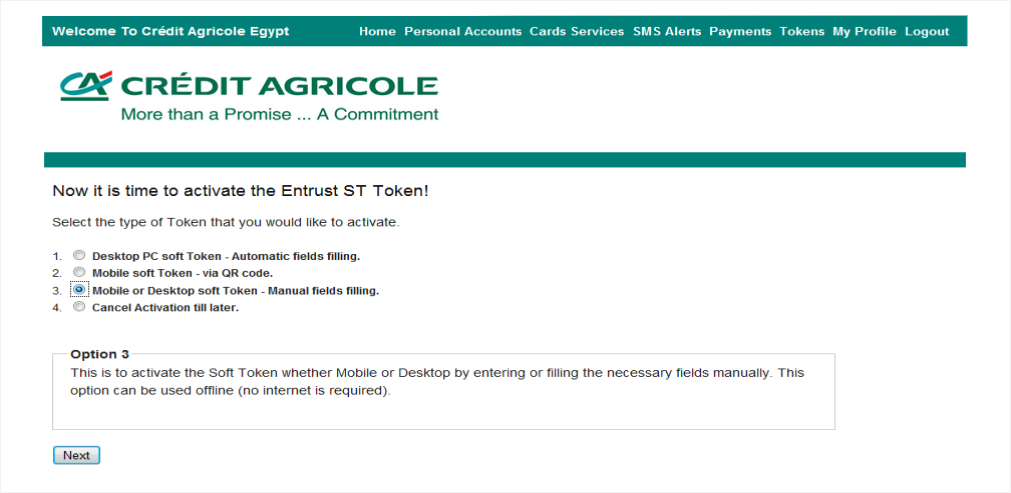



Welcome To Crédit Agricole Egypt
Home Personal Accounts Cards Services SMS Alerts Payments Tokens My Profile Logout
CRÉDIT AGRICOLE
More than a Promise ... A Commitment
Your soft token has been activated.
Your Token is Activated
New Soft Token Request
Your request for a new soft token to be used for second-factor authentication was successful.
You have successfully activated the soft token with serial number 95739-43868. You can start using this soft token for second-factor authentication right away!
OK
Press OK
Copyright © Crédit Agricole Egypt. Copyright, Privacy and Disclaimer Statements. Registered with Central Bank of Egypt: bank registration number 72, e-banking licenses no.14, date: 23/6/2005.

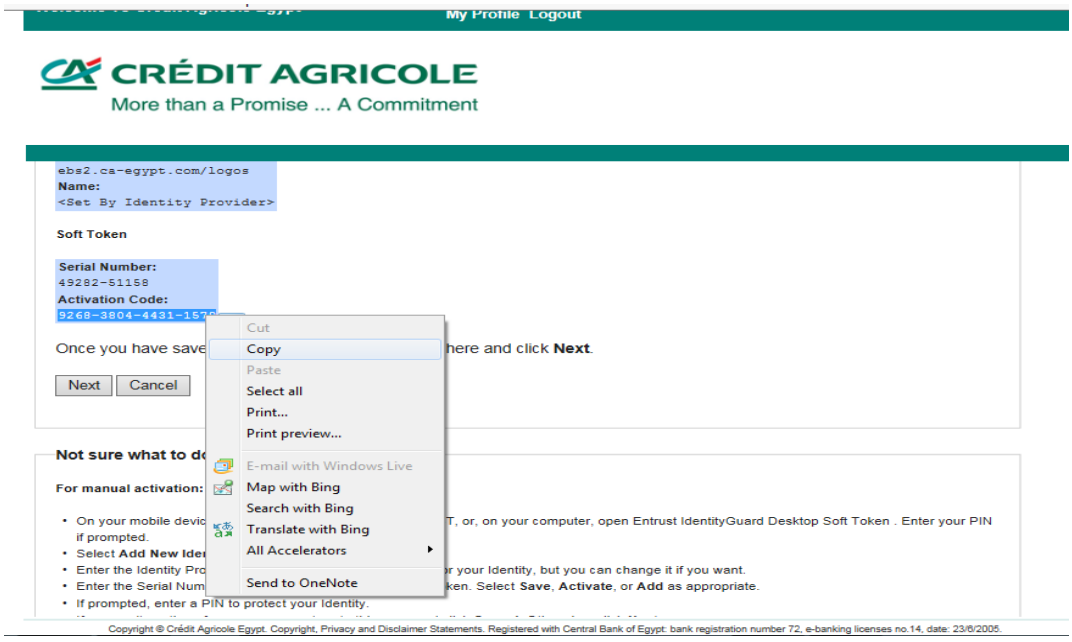
Mobile or Desktop soft token – manual fields filling

Note: token installation on PC or Mobile will be the same till the activation part, shown below:

1. Select Mobile or desktop soft token – manual fields filling and press Next

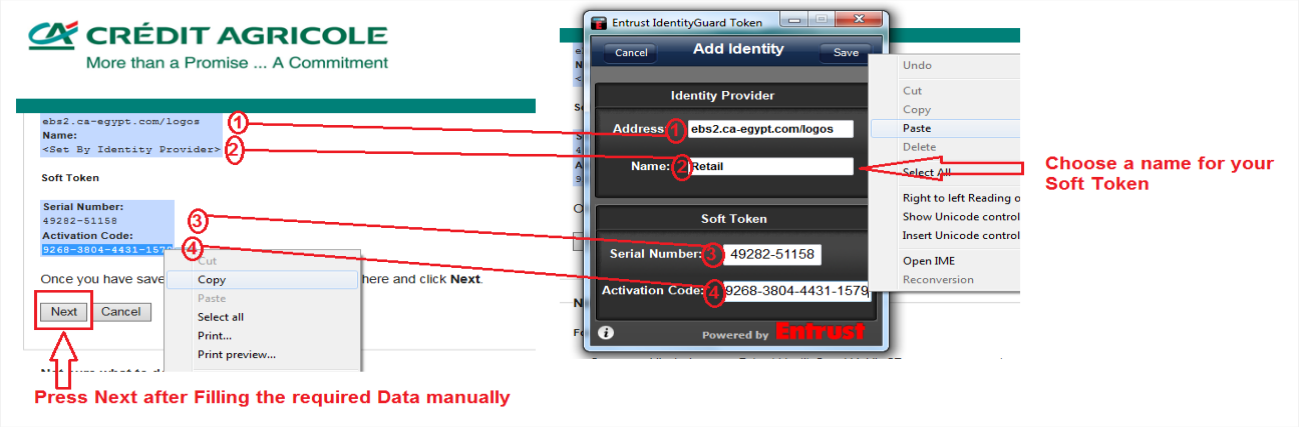


2. Data will be displayed on the online banking screen as per the below

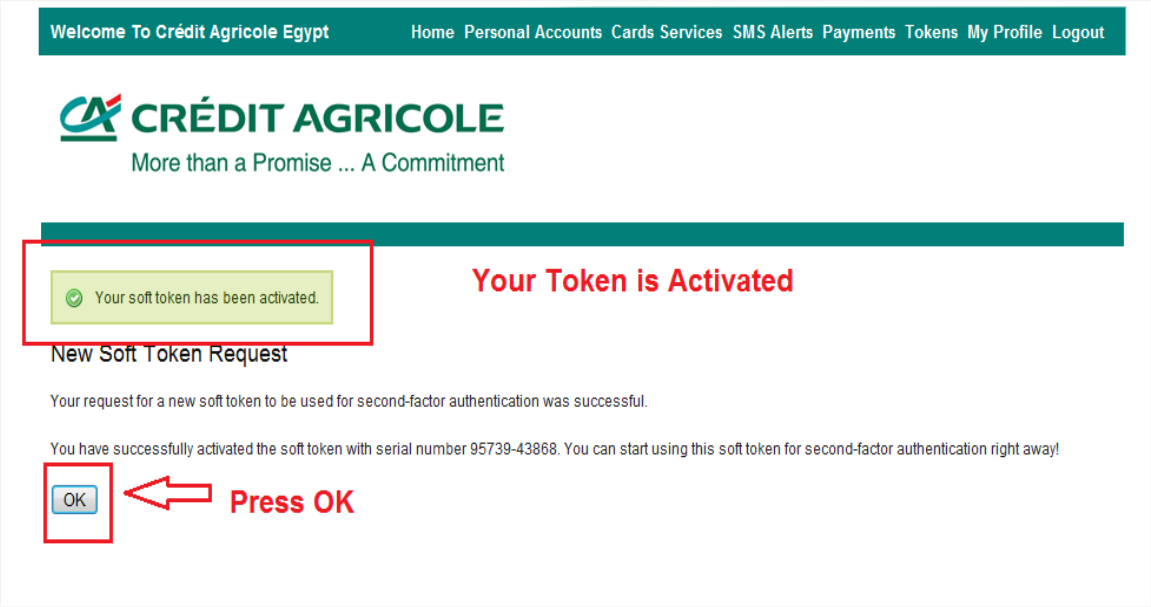


3. Copy the data from the online banking screen and paste it in the respected fields on the token screen as below:

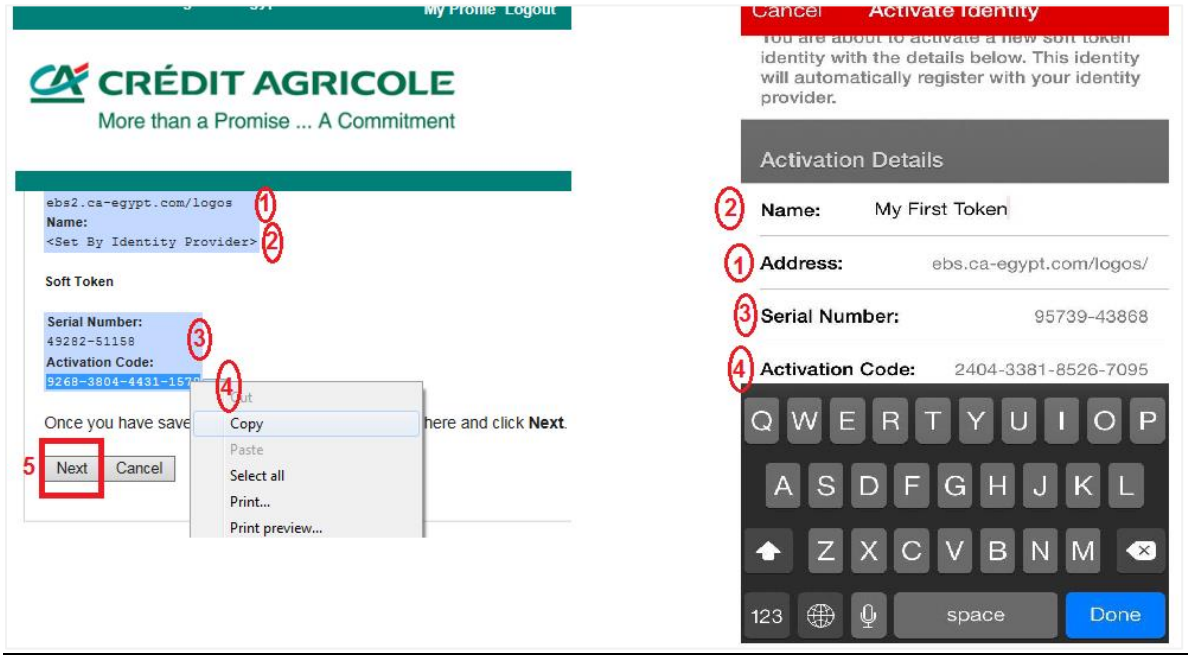
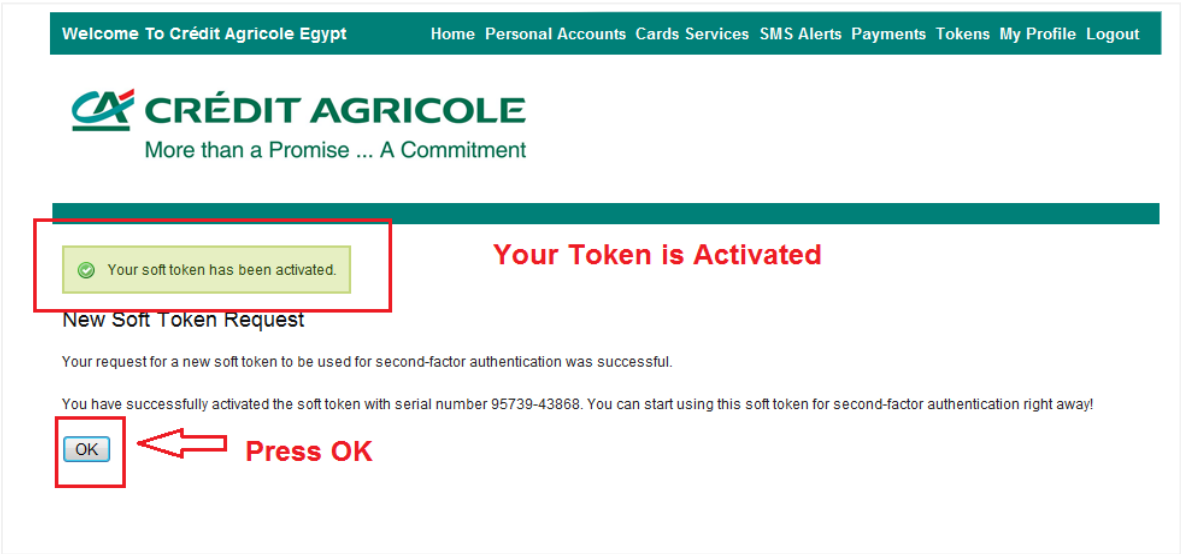
   a) **PC application**



Your token is now activated and ready to be used for online transaction



b) **Mobile application:**



Your token is now activated and ready to be used for online transaction